

## Provision-ISR DVR/NVR Flash Burning Instructions (For Version 3.4.x and above)

### **Note!**

Flash burning 34.x and above is supported only for Provision-ISR devices. Using it on a device not made by ProvisionISR may result in permanent damage to the device.



Please contact our support team (with the S/N of your Device)

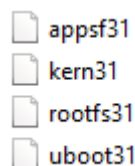
If you are unsure about your device hardware version or compatibility,

If you have an old hardware model

Mail to: [support@provisionisr.com](mailto:support@provisionisr.com) Skype: supportProvision-ISR

### Instructions for Flash Burning:

1. Download the zipped package
2. Unzip the package, you will find the flash files in it
3. The image below shows you typical flash files:

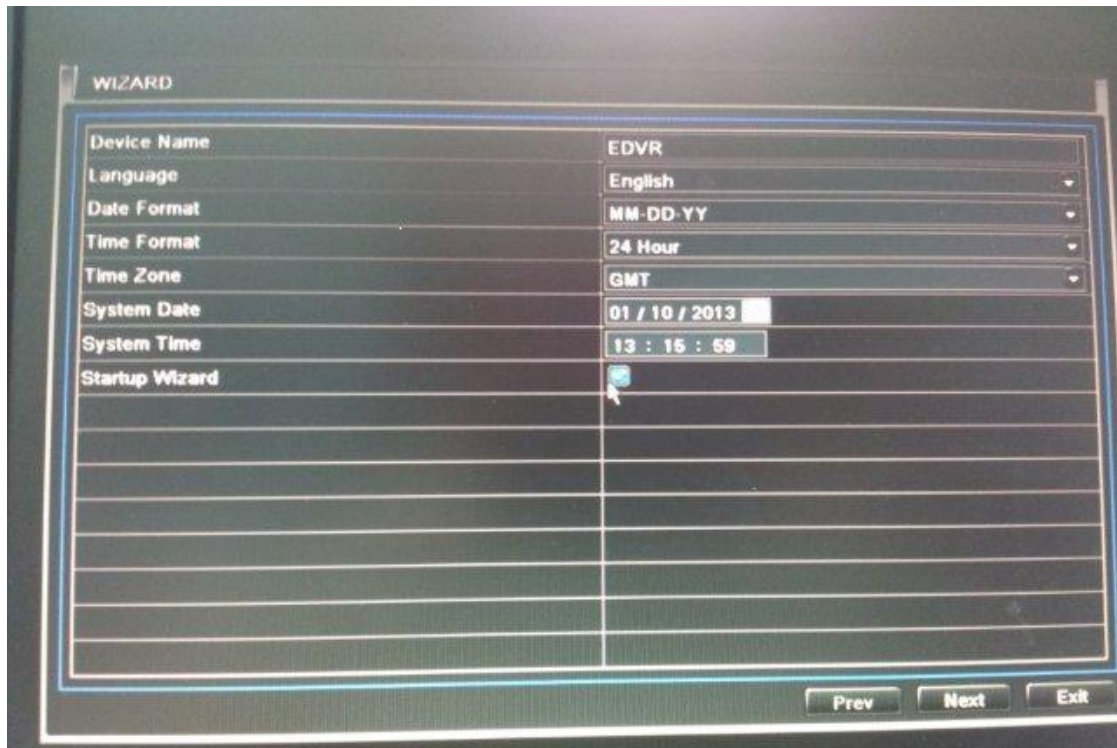


**NOTE:** The number of files vary from model to model and may have more/less than 4 files

4. Format your USB flash disk (FAT32 – Max capacity 32GB) and move the unzipped files into your flash disk's root directory
5. Power off the Device; make sure there is no electricity, then plug the USB flash disk into one of the device's USB ports.
6. Power up the device, you will see the "Provision-ISR" startup logo.
7. Please wait (up to 25 minutes). Your device will automatically reboot at the end of the procedure and re-enter the system.

Note: Do not remove the USB Flash disk, Turn off the device or disconnect it from its power source during the update process. Doing so may cause permanent damage to the unit

When the process is successful you will see the following screen:



8. Uncheck the "Startup Wizard" checkbox and exit the wizard
9. To make sure that all the new features takes effect, the HDD's of the device must be formatted. Preventing in doing so may result in missing channels from the recording data, especially in Hybrid versions.
10. The process is complete.